

ಸಮಾಜ ಕಲ್ಯಾಣ ಇಲಾಖೆ  
**Social Welfare Department**  
ಬ್ಯಾಂಕಿಂಗ್, ಆರ್.ಆರ್.ಬಿ ಪರೀಕ್ಷೆಗೆ ಪೂರ್ವಭಾವಿ ತರಬೇತಿ  
**Pre-Examination Coaching for Banking/RRB**

Step 1: Enter the login details

Apply for Service

Mobile No

OTP/Password

4bF7d5 Type here

Forgot Password | New user? Register here

Submit

Check Your Application Status

Select Department

Select Service

Enter your Application ID

Check Status Now

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Step 2 : Citizen Login will be displayed

Menu

- Apply for services
- View Status of Application
- Messages & Alerts

ABOUT SERVICE PLUS

## Welcome to Service Plus

ServicePlus is a generic application to provide an electronic delivery for all the services provided by The Government to The citizen. The Government of India, State Governments and Local Governments are providing various services to benefit the citizens at Centre, State or Local level primarily Government to Citizen (G2C) and Government to Business (G2B). The services provided are either demand driven or mandated by the legislation. The services provided by Government can be categorized as:

1. Regulatory Services: Regulatory services are services like trade licence, permit for construction of a building etc that can be denied by the Government.
2. Statutory Services: Statutory services are services like Issuance of Birth/Death certificate which cannot be refused by Government.
3. Developmental Services: Developmental Services are services or schemes provided by Government for the benefit of citizens like NREGS, IAY, Old age Pension etc.

The following are the salient features of the software -

1. Service(s) will be created online
2. Citizens will be submitting applications online
3. Service units will be able to receive application online
4. Service units will be able to verify documents and application fee online
5. Service units will be able to escalate application to some other person, in the case of absence of dealing authority, online
6. Citizens will be monitoring Application status online
7. Private Service Access Providers will be participating in the application receipt/submission and service delivery process online message.ekyc.add.mapping=Please add atleast one mapping

DTE-Original cert...docx Application for C...docx Application for re...docx Application for P...docx

Type here to search ENG 13:24 06-08-2020

### Step 3 : Search the required service and click to open

The screenshot shows the 'Seva Sindhu' application interface. The header includes the Government of Karnataka logo and the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu Application for Departmental Examination conducted by KPSC'. A left-hand menu contains options like 'Apply for services', 'View all available services', 'View Status of Application', and 'Messages & Alerts'. The main content area is titled 'Apply For Services / View All Available Services' and features a dropdown menu set to 'KARNATAKA'. Below this is a table listing various services:

Sl.No.	Service Name	Department Name	State
1	Accident Relief Fund-KSRTC	Karnataka State Road Transport Corporation	KARNATAKA
2	Accident Relief Fund - NEKRTC	NEKRTC	KARNATAKA
3	Accident Relief Fund-NWKRTC	NWKRTC	KARNATAKA
4	Acid Victim Pension	Directorate of Social Security and Pensions	KARNATAKA
5	Admission for Morarji Desai Residential school - Minority Welfare Department	Minority Welfare Department	KARNATAKA
6	Admission for Pre and Post matric hostels - Minority Welfare Department	Minority Welfare Department	KARNATAKA
7	Agricultural Family Member Certificate / ವ್ಯವಸಾಯಗಾರರ ಕುಟುಂಬದ ವ್ಯಕ್ತಿಗಳಿಗಾಗಿ ಪ್ರಮಾಣ ಪತ್ರ	Revenue Department	KARNATAKA
8	Amendment of Bye Laws of Souharda co-operative society	Registrar of Cooperative Societies	KARNATAKA
9	Amendment of License to Manufacture Insecticides	Agriculture Department	KARNATAKA
10	Amendment of Manufacture License for Micro Multiple Mixtures Fertilizer	Agriculture Department	KARNATAKA

### Step 4 : Fill the Applicant Details & Photocopies details

The screenshot shows the 'ServicePlus' application form. The header includes the 'ServicePlus' logo and the text 'Metadata-based Integrated eService Delivery Framework'. The main content area is titled 'ಸಮಾಜ ಕಲ್ಯಾಣ ಇಲಾಖೆ Social Welfare Department' and 'ಬ್ಯಾಂಕಿಂಗ್, ಆರ್.ಆರ್.ಬಿ ಪರೀಕ್ಷೆಗೆ ಪೂರ್ವಭಾವಿ ತರಬೇತಿ Pre-Examination Coaching for Banking/RRB'. A note in Kannada asks applicants to select supporting documents from the digilocker. Below this is a section for 'Applicant Details/ಅರ್ಜಿದಾರರ ವಿವರಗಳು' with the following fields:

- Applicant Aadhaar Number / ಅರ್ಜಿದಾರರ ಅಧಾರ್ ಸಂಖ್ಯೆ: 472245377750
- SSLC Registration Number/ಎಸ್‌ಎಸ್‌ಎಲ್‌ಸಿ ನೋಂದಣಿ ಸಂಖ್ಯೆ: 20170550771
- Select Exam Type/ಪರೀಕ್ಷೆಯ ಪ್ರಕಾರವನ್ನು ಆಯ್ಕೆಮಾಡಿ: Bank
- RD No of Caste Certificate/ಜಾತಿ ಪ್ರಮಾಣಪತ್ರದ ಆರ್ ಡಿ ಸಂಖ್ಯೆ: RD4039031153892
- Caste/ಜಾತಿ: Category 1 I I (A)
- SubCaste/ಅಂತರ್ಜಾತಿ: Validation

## Step 5 : Click on I agree checkbox and fill the Captcha Code as given & Submit

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/renderApplicationForm.do?digilockerProcess=Y&uniqueKey=26819-PP&message=8&serviceld=14500002&OWASP_CSRFTOKEN=YCUD-7891-5Q4L-KX09-U2L0-SIVB-ZM26-2SW7&UU...`. The form contains the following fields:

- Branch Name/ಶಾಖೆಯ ಹೆಸರು: BELGAUM
- Bank A/C No/ಬ್ಯಾಂಕ್ ಖಾತೆ ಸಂಖ್ಯೆ: 4343534534
- Bank IFSC Code/ಬ್ಯಾಂಕ್ ಐಎಫ್‌ಸಿ ಕೋಡ್: ALLA0211930

Below the form, there is a "Declaration/ಘೋಷಣೆ" section with a checked "I Agree" checkbox and the text: "Yes, The information/ details provided above are true to the best of my knowledge".

The next section is "Word verification" with a captcha image showing "jw62ka" and a text input field containing "jw62ka".

At the bottom right, there are buttons for "Draft", "Submit", "Close", and "Reset".

The footer includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, DeitY, and PMINDIA. It also states: "Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS".

## Step 6: Enter OTP and Validate Aadhar Number

The screenshot shows the same web browser window as in Step 5. A modal dialog box titled "Validate OTP" is overlaid on the form. The dialog contains the following text:

Please enter the OTP received in your registered mobile number from UIDAI for 472245377750.  
Enter OTP: [119762]  
Click on validate button to validate OTP

At the bottom of the dialog are "Validate" and "Close" buttons.

The background form is dimmed, showing the "I Agree" checkbox and the "Word verification" section with the captcha "jw62ka".

## Step 7: A fully filled form will be generated for user verification

The screenshot shows a web browser window displaying the ServicePlus application form. The browser tabs include 'Inbox - nageshmedcs@gmail.com', 'Zimbra Web Client Sign In', 'SAKALA', 'KGSC Reports', 'ServicePlus- Pre-Examination', and 'ServicePlus Credentials - Google'. The URL is 'serviceonline.gov.in/configureka/applyPageForm.do?OWASP\_CSRFTOKEN=YCUD-789I-SQ4L-KXO9-U2L0-SIVB-ZMZ6-2SW7&UIID=27016f2-ee6d-40e6-b8f0-bb8c1f81328f'. The ServicePlus logo is visible at the top left, and the Government of India logo is at the top right. The menu on the left includes 'Manage Profile', 'Apply for services', 'View all available services', and 'View Status of Application'. The main content area is titled 'Applicant Details/ಅರ್ಜಿದಾರರ ವಿವರಗಳು' and contains the following information:

Application Reference Number :	Draft_SC011S202100002
Applicant Aadhaar Number / ಅರ್ಜಿದಾರರ ಅಧಾರ್ ಸಂಖ್ಯೆ :	Aadhaar Verified
SSLC Registration Number/ಎನ್‌ಎಸ್‌ಎಸ್‌ಸಿ ನೋಂದಣಿ ಸಂಖ್ಯೆ :	20170550771
Select Exam Type/ಬಿಡುಗಡೆ ಪ್ರಕಾರವನ್ನು ಆಯ್ಕೆಮಾಡಿ :	Bank
RD No of Caste Certificate/ಜಾತಿ ಪ್ರಮಾಣಪತ್ರದ ಆರ್‌ಡಿ ಸಂಖ್ಯೆ :	RD0039031052388
Caste/ಜಾತಿ :	ಬರಹಿಷ್ಣು ಜಾತಿಗಳು
SubCaste/ಉಪಜಾತಿ :	Adi Karnataka
RD No of Income Certificate/ಆದಾಯ ಪ್ರಮಾಣಪತ್ರದ ಆರ್‌ಡಿ ಸಂಖ್ಯೆ :	RD4039031153895
Income/ಆದಾಯ :	15000
Applicant Name/ಅರ್ಜಿದಾರರ ಹೆಸರು :	Nagesh N M
Gender/ಲಿಂಗ :	Male/ಪುರುಷ
Date of Birth/ಹುಟ್ಟಿದ ದಿನಾಂಕ :	13/03/1978
Father/Guardian Name/ತಂದೆ/ಪೋಷಕರ ಹೆಸರು :	ಎನ್ ಕೆ ಮುನಿಯಪ್ಪ
Father's occupation/ತಂದೆಯ ಉದ್ಯೋಗ :	xxxxx
Mother Name/ತಾಯಿಯ ಹೆಸರು :	cvvxx
Mother's occupation/ತಾಯಿಯ ಉದ್ಯೋಗ :	xxxxxxx
Address/ವಿಳಾಸ :	Krishna temple street htrr
District/ಜಿಲ್ಲೆ :	Belgaum
Taluk/ತಾಲ್ಲೂಕು :	Chikodi

## Step 8 : Click to Attach Annexure

The screenshot shows the ServicePlus application form at the 'Attach Annexure' step. The browser tabs and URL are the same as in Step 7. The main content area is titled 'Bank Details/ಬ್ಯಾಂಕ್ ವಿವರಗಳು' and contains the following information:

Bank Name/ಬ್ಯಾಂಕ್ ಹೆಸರು :	Allahabad Bank
Branch District/ಜಿಲ್ಲೆಯ ಹೆಸರು :	Belgaum
Branch Name/ಶಾಖೆಯ ಹೆಸರು :	BELGAUM
Bank A/C No/ಬ್ಯಾಂಕ್ ಖಾತೆ ಸಂಖ್ಯೆ :	4343534534
Bank IFSC Code/ಬ್ಯಾಂಕ್ ಐಎಫ್‌ಸಿ ಸೀ/ಕೋಡ್ :	ALLA0211930

Below the bank details, there is a 'Declaration/ಘೋಷಣೆ' section with the following text:

Yes, The information/ details provided above are true to the best of my knowledge

I Agree : Yes

DOB : 05-12-1988

Below the declaration, there is an 'Additional Details' section with the following text:

Apply to the Office : SOCIAL WELFARE

At the bottom of the form, there is a date and time stamp: '08/3/2021 03:26:59 IST' and a URL: 'http://serviceonline.gov.in/configureka'. There are several buttons: 'Edit', 'Attach Annexure', 'Cancel', 'Print', 'Export to PDF', and 'Click here to initiate new application'. The footer of the page includes logos for 'MINISTRY OF PANCHAYATI RAJ', 'Digital India', 'data.gov.in', 'in.gov.in', 'Deity', and 'PMINDIA'. It also states: 'Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS'.

## Step 9: Attach the annexures and save them

The screenshot shows the 'ATTACH ENCLOSURE(S)' section of the ServicePlus portal. A table is used to manage attachments:

Type of Enclosure	Enclosure Document	File/Reference
Candidate Photo	<input type="text" value="Candidate Photo"/>	<input type="text" value="Choose File   download.jpg"/>

Buttons at the bottom of the form include 'Save Annexure', 'Cancel', and 'Back'. The footer of the page features logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, india.gov.in, DeITY, and PMINDIA.

## Step 10: Saved annexures will be displayed

The screenshot displays the 'Saved annexures will be displayed' section. It contains the following information:

- Branch Name/ಶಾಖೆಯ ಹೆಸರು: BELGAUM
- Bank A/C No./ಬ್ಯಾಂಕ್ ಖಾತೆ ಸಂಖ್ಯೆ: 4343534534
- Bank IFSC Code/ಬ್ಯಾಂಕ್ ಐಒಎಸ್ಸಿ ಕೋಡ್: ALLA0211930

**Declaration/ಘೋಷಣೆ**

Yes, The information/ details provided above are true to the best of my knowledge

I Agree: Yes

DOB: 05-12-1988

**Annexure List**

- 1) Candidate Photo [Candidate Photo](#)

**Additional Details**

Apply to the Office: SOCIAL WELFARE

Buttons at the bottom include 'eSign and Make Payment', 'Cancel', 'Print', 'Download PDF', and 'Click here to initiate new application'. The footer includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, india.gov.in, DeITY, and PMINDIA.

## Step 11: Click on e sign and proceed

The screenshot shows a web browser window with a ServicePlus portal. A modal window titled "Consent Authentication Form" is displayed over the main content. The form contains the following text:

I hereby state that I have no objection in authenticating myself with Aadhaar based authentication system and consent to providing my Aadhaar number along with the authentication details for the purposes of availing "Compensation to Atrocity Victims" by eSigning Application form and Enclosure(s). I understand that the OTP I provide for authentication shall be used only for authenticating my identity through the Aadhaar Authentication system, for obtaining my e-KYC through Aadhaar e-KYC service and for the issuance of Digital Signature Certificate (DSC) for this specific transaction and for no other purposes. For the creation of DSC, I understand that the options that I have chosen are the ones that shall be populated in the DSC generated by the CA and I provide my consent for the same. I also understand that the following fields in the DSC generated by the CA are mandatory and I give my consent for using the Aadhaar provided e-KYC information to populate the corresponding fields in the DSC.

**Annexure List**

1. FIR copy
2. Spot Verification Report

**Additional Details**

Apply to the Office

1. Common Name (name as obtained from e-KYC)
2. Unique Identifier (hash of Aadhaar number)
3. Pseudonym (unique code sent by UIDAI in e-KYC response)
4. State or Province (state as obtained from e-KYC)
5. Postal Code (postal code as obtained from e-KYC)
6. Telephone Number (hash of phone as obtained from e-KYC)

I understand that ServicePlus shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication.

I agree with above user consent and eSign terms and conditions

Select authentication type to continue

The background page shows a declaration section with the text "Yes. The information/details provided are true and correct." and "I Agree". There is also an "Annexure List" and "Additional Details" section. The page footer includes "Ministry of Electronics and Information Technology, Government of India" and "Digital India Power To Empower".

## Step 12: eSign page will be displayed. Fill Aadhar number to get OTP and proceed to Submit

The screenshot shows the C-DAC eSign Service page. The page header includes the logos of the Ministry of Electronics and Information Technology, Government of India, Digital India, and C-DAC. The main content area displays the "Aadhaar Based e-Authentication" form. The form contains the following fields and elements:

**Aadhaar Based e-Authentication**

I have read and provide my consent [View Document Information](#)

[Not Received OTP? Resend OTP](#)

The page footer includes the logos of the Ministry of Electronics and Information Technology, Government of India, Digital India, and C-DAC. The page also includes a navigation bar with "Home", "About Us", "Services", "Contact Us", and "FAQs".



## Step 13: Click on Make Payment and proceed

The screenshot shows the 'APPLICATION FOR CASTE CERTIFICATE' page on the Seva Sindhu portal. The page is titled 'PAYMENT DETAILS' and includes the following information:

- Mode Of Payment:** Radio buttons for Paytm, Bill Desk Payment, and Cash (selected).
- Core:** 25.0
- Application Fee:** 25.0
- Total Amount to be paid (in Rs.):** 25.0
- Receipt No.:** sss
- Payment Date:** 25/08/2020

At the bottom of the form, there are three buttons: 'Make Payment' (green), 'Reset' (blue), and 'Cancel' (red).

## Step 14: After Payment is Successful, Sakala acknowledgement will be generated

The screenshot shows the 'ACKNOWLEDGEMENT' page on the ServicePlus portal. The page is titled 'Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ' and includes the following information:

Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ							
Office Name / ಕಛೇರಿ ಹೆಸರು	Social Welfare Department						
Sakala No/ಸಕಾಲ ಸಂಖ್ಯೆ	SC0075210000001						
Application Date / ಅರ್ಜಿಯ ದಿನಾಂಕ	23/02/2021						
Service Requested / ವಿನಂತಿಸಿದ ಸೇವೆ	Compensation to Atrocity Victims						
Applicant Name / ಅರ್ಜಿದಾರರ ಹೆಸರು							
Applicant Address / ಅರ್ಜಿದಾರರ ವಿಳಾಸ							
Mobile No / ಮೊಬೈಲ್ ಸಂಖ್ಯೆ							
Documents Submitted / ದಾಖಲಾತಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ	<table border="1"> <thead> <tr> <th>Type of document(s)</th> <th>Document(s) Attached</th> </tr> </thead> <tbody> <tr> <td>FIR copy</td> <td>FIR copy</td> </tr> <tr> <td>Spot Verification Report</td> <td>Spot Verification Report</td> </tr> </tbody> </table>	Type of document(s)	Document(s) Attached	FIR copy	FIR copy	Spot Verification Report	Spot Verification Report
Type of document(s)	Document(s) Attached						
FIR copy	FIR copy						
Spot Verification Report	Spot Verification Report						
Payment Status / ಪಾವತಿ ಸ್ಥಿತಿ	Payment Paid Successfully/ಪಾವತಿ ಯಶಸ್ವಿಯಾಗಿ ಪಾವತಿಸಲಾಗಿದೆ						
Payment Mode / ಪಾವತಿ ವಿಧಾನ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ						
Transaction ID / ವ್ಯವಹಾರ ಐಡಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ						
Transaction Date and Time / ವ್ಯವಹಾರ ದಿನಾಂಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ						
Transaction Reference Number / ವ್ಯವಹಾರ ಉಲ್ಲೇಖ ಸಂಖ್ಯೆ (As applicable)	sss						